Lanes Group plc
Understanding digitally delivered CCTV Surveys

Thank you for using Lanes Group plc to carry out and deliver your recent CCTV survey. Please read on for further information on understanding your CCTV report and the data contained within.

In this modern age, you can receive your bills, order your shopping and even do your banking directly on your preferred digital device. This helps to protect our environment and cuts down on costs and time. We believe you should get these same benefits in relation to your CCTV Survey. This is why digital delivery of CCTV Surveys is our preferred method. But where do you start?

The digital folders, media files and documents provided with any CCTV Survey can differ greatly dependent upon the type of survey required by any of our varied and unique Customers. From domestic homebuyers surveys to multi million pound highway projects.

Easy viewing method:
For the vast majority of our clients, the digital link to the survey is the easiest way to interpret the CCTV report. Here you can view the video files and read the structural report in PDF Format. This will work on almost all mobile devices, home/business computers and laptops.
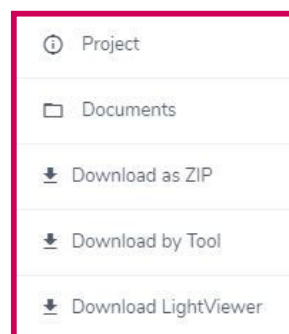
Clicking on the link will take you directly to our cloud based storage area where the survey data is safely and securely stored. A how to screen will appear to guide you through the functions and you can view the footage for each individual drain/sewer run (also known as sections) that have been surveyed and the corresponding observations which have been recorded to detail any defects, flow rates, levels of silt, overall condition and serviceability. The video files will auto play for each section you click on.

Technical method:
If you wish to download the whole survey project as you need specific files from within the project you can do this by one of three ways. Zip folder, Tool or Light viewer.

Go to the '**Project**' button at the top centre of the page and hover over the options for a more detailed explanation on each method.

Also, by using the '**Project**' button, you are able to view and download the PDF files associated with the report. First click on the project button and then select '**Documents**', this will take you to the location of any digital documents.

www.lanesgroup.co.uk **Drain Diagnostics & Repair** / **Emergency Call Out 24/7**

CCTV Department
300 Lansdowne Road,
Monton, Eccles,
Manchester,
M30 9PJ.
CCTVsupport@
lanesfordrains.co.uk

Technical method continued

File Structure (only if you have downloaded the project to a computer):

If you have downloaded the project to a computer, you are able to navigate through the folders to locate and access the files as required. Please be aware that the types of files and folders may vary dependant on the type of CCTV works that have been carried out.

📁 DB	File folder
📁 Misc	File folder
📁 Module	File folder
📁 Picture	File folder
📁 Video	File folder
W project	WinCan VX Document

DB: This folder contains the media databases that can only be opened by Wincan software. Only a small number of clients normally require access to this.

Misc: This folder may contain one or two sub folders; '**Docu**' and '**Report**'. The **'Docu'** folder contains the digital documents associated with the survey such as the PDF of the report. These can include a covering letter, a quotation for follow on works (if required), a digital site drawing and the actual written report which contains structural and service information in relation the lines surveyed.

Module (Drawing/Reference Plan): Within the '**Module**' folder there is a '**Draw**' folder, dependant on the type of work carried out; this folder may contain a number of site plans or drawings. A basic line reference drawing is supplied with all of our CCTV Surveys and may be in PDF, DRW, PNG or JPEG format.
AutoCAD (DWG) drawings can be supplied upon request at an additional cost.

Video: This folder contains two sub folders; '**Sections**' and '**Nodes**' which hold the actual video files which accompany the written reports. These may be in different video file formats such as AVI, MPEG, MP4 etc. There may also be text files which accompany the videos.

Picture: This folder contains two sub folders; '**Sections**' and '**Nodes**' which hold the photographs that accompany the written reports. These may be of defects identified within the drain runs or even photos showing access issues or damage to road surfaces etc.

Should you have any queries about the data contained within a survey then do not hesitate to contact our Group CCTV Department at cctvsupport@lanesfordrains.co.uk and we will be happy to assist or explain in further detail.

Chris Wilde
CCTV Systems Manager